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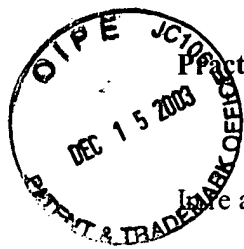
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Practitioner's Docket No. 117074-0003

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Rachel Cook

Application No.: 10/689,570

Group No.: Unknown

Filed: October 20, 2003

Examiner: Unknown

For: A SYSTEM AND METHOD FOR GENERATING, CAPTURING AND MANAGING
CUSTOMER LEAD INFORMATION OVER A COMPUTER SYSTEM

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

REQUEST FOR WITHDRAWAL AS ATTORNEY (37 C.F.R. § 10.40(c))

REQUEST FOR PERMISSION TO WITHDRAW

1. I, an attorney signing below, along with all practitioners associated with Customer Number 021324, respectfully request permission to withdraw from all further responsibility in this case, in accordance with 37 C.F.R. § 1.36.

LAST KNOWN ADDRESS OF CLIENT

2. The last known mailing address of the inventor is:

Rachel Cook
123 N. Congress Ave #112
Boynton Beach, Florida 33426

CERTIFICATION UNDER 37 C.F.R. §§ 1.8(a) and 1.10*

(When using Express Mail, the Express Mail label number is *mandatory*;
Express Mail certification is optional.)

I hereby certify that, on the date shown below, this correspondence is being:

MAILING

X deposited with the United States Postal Service in an envelope addressed to the Commissioner for Patents, Washington D.C. 20231

37 C.F.R. § 1.8(a)

37 C.F.R. § 1.10*

X with sufficient postage as first class mail.

as "Express Mail Post Office to Addressee"

Mailing Label No. _____ (mandatory)

TRANSMISSION

facsimile transmitted to the Patent and Trademark Office, (703) _____

Signature

Mark A. Watkins

(type or print name of person certifying)

Date: 12/12/03

* Only the date of filing (1.6) will be the date used in a patent term adjustment calculation, although the date on any certificate of mailing or transmission under 1.8 continues to be taken into account in determining timeliness. See 1.703(f). Consider "Express Mail Post Office to Addressee" (1.10) or facsimile transmission (1.6(d)) for the reply to be accorded the earliest possible filing date for patent term adjustment calculations.

BASIS FOR WITHDRAWAL REQUEST

3. The basis for the request for withdrawal is 37 C.F.R. 10.40(c) Client has refused to pay her invoices and 37 C.F.R. 10.40(c)(5) as practitioner's client knowingly and freely assents to termination of the employment as shown in Exhibit A, Exhibit B and Exhibit C of the attached.

ALLOWANCE OF TIME FOR CLIENT TO ACT

4. Status of this Application

A. There is no response due at the present time.

NOTIFICATION OF CLIENT

5. In accordance with 37 C.F.R. § 10.40(a), a copy of this request, including attachments, is being sent to the client.

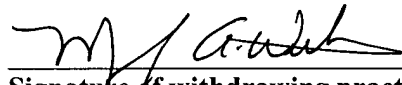
A copy of the letter to the client is attached.

NUMBER OF COPIES OF REQUEST

6. This request is enclosed in triplicate.

SIGNATURE OF WITHDRAWING PRACTITIONER

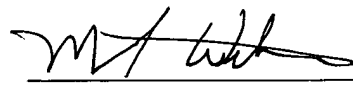
7. Signature(s) of the attorney(s) withdrawing (or signature of an authorized attorney on behalf of an attorney withdrawing)



Signature of withdrawing practitioner

Mark A. Watkins
Reg. No.: 33,813

Reg. No.: 33,813
Tel. No.: 330-864-5550
Customer No.: 021324



Signature of Practitioner

Mark A. Watkins
Hahn Loeser + Parks LLP
Twin Oaks Estate
1225 W. Market Street
Akron, OH 44313

From: Rachel <penpower2@juno.com>
To: <dlklapp@hahnlaw.com>
Date: 9/22/03 7:46PM
Subject: Re: Letter

Mark,

I just got back in from being out of town on a business trip and had surgery today so am just now reading my email that I haven't been able to read in a week. I signed the documents using a Photoshop pen on my computer because I am physically unable to get it to you any other way by today. Will follow up with a nicely signed original per your request.

Thank you.

Sincerely,

Rachel

CC: <ewoldham@hahnlaw.com>



Mark A. Watkins

Phone: 330-864-5550

Fax: 330-864-7986

Email: newatkins@hahnlp.com

September 18, 2003

Ms. Rachel Cook
123 N. Congress Ave #112
Boynton Beach, Florida 33426

Via E-mail & Overnight Mail

Dear Rachel:

I am a Co-Managing Partner of the Akron office of Hahn, Loeser and Parks, LLP (and Oldham and Oldham Co. L.P.A.). I am in receipt of your September 8, 2003 Promissory Note ("the Promissory Note"). We request your further agreement and understanding of the following terms:

1. That a final office action has been received in the prosecution of U.S. Patent Application No. 09/921,092 (entitled "A SYSTEM AND METHOD FOR GENERATING, CAPTURING, AND MANAGING CUSTOMER LEAD INFORMATION OVER A COMPUTER NETWORK").
2. That the final office action was mailed by the United States Patent and Trademark Office ("USPTO") on June 20, 2003, and that as such, a response to the final office action is initially due at the USPTO by Monday, September 22, 2003, and that in no event can a response be submitted later than December 20, 2003.
3. That you must make a first payment of [REDACTED] (\$[REDACTED]) dollars by October 30th, 2003 in accordance with the Promissory Note.
4. That extension fees apply for any response submitted after September 22nd, 2003, and that the current extension fee for one (1) month is fifty-five (\$55 U.S.) dollars; for two (2) is two-hundred-five (\$205 U.S.) dollars; and for three (3) is four-hundred-sixty-five (\$465 U.S.) dollars.
5. THAT THE ATTORNEYS AND AGENTS OF HAHN, LOESER AND PARKS LLP, AND/OR OLDHAM AND OLDHAM CO. L.P.A. WILL NOT BEGIN TO PREPARE OR FILE A RESPONSE TO THE FINAL OFFICE ACTION UNTIL A FIRST PAYMENT OF [REDACTED] U.S.) DOLLARS IS RECEIVED BY HAHN, LOESER AND PARKS, LLP IN ACCORDANCE WITH THE PROMISSORY NOTE.

6. YOU HEREBY CONSENT TO THE WITHDRAW OF REPRESENTATION BY THE ATTORNEYS AND AGENTS OF HAHN, LOESER AND PARKS, LLP AND/OR OLDHAM AND OLDHAM CO. L.P.A. IN ALL MATTERS PENDING BEFORE THE USPTO ON HER BEHALF IF HAHN, LOESER AND PARKS LLP FAILS TO RECEIVE A FIRST PAYMENT OF [REDACTED] DOLLARS BY OCTOBER 30TH, 2003 IN ACCORDANCE WITH THE PROMISSORY NOTE.
7. YOU HEREBY ACCEPT FULL RESPONSIBILITY IN ALL MATTERS PENDING BEFORE THE USPTO ON HER BEHALF IF HAHN, LOESER AND PARKS LLP FAILS TO RECEIVE A FIRST PAYMENT OF [REDACTED] DOLLARS BY OCTOBER 30TH, 2003 IN ACCORDANCE WITH THE NOTE.

If you agree to the foregoing, please sign this letter agreement and return the original in the enclosed self-addressed prepaid FedEx envelope. Please give immediate attention to this agreement: we must receive it no later than Monday, September 22, 2003. Feel free to retain a copy of this letter for your records. If you have any questions, feel free to contact me.

Cordially,

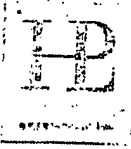
Mark A. Watkins

Mark A. Watkins
MAW/CPM/dlk

Rachel Cook
Rachel Cook

9-22-03

Date



Mark A. Watkins

Phone: 330-864-5550

Fax: 330-864-7986

Email: maw@hahnloeserparks.com

September 18, 2003

Ms. Rachel Cook
123 N. Congress Ave #112
Boynton Beach, Florida 33426

Via E-mail & Overnight Mail

Dear Rachel:

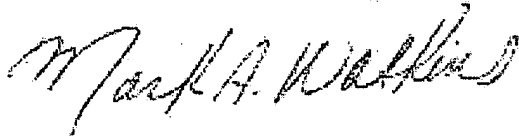
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Cordially,



Mark A. Watkins

MAW/CPM/dlk


Rachel Cook

9-22-03

Date

P R O M I S S O R Y N O T E

Borrower/Payor: Rachel Cook of 123 North Congress Avenue, Boynton Beach, FL 33426

Principal Amount: [REDACTED] (Oldham & Oldham Payoff)
[REDACTED] (HL&P Payoff)
[REDACTED] (Total Payoff)

1. FOR VALUE RECEIVED, Payor promises to pay to Oldham & Oldham a/k/a Hahn Loeser & Parks located at 1225 West Market Street, Akron, Ohio, or at such address as may later be provided in writing to Oldham & Oldham a/k/a Hahn Loeser & Parks, the principal sum of [REDACTED] USD.
2. This promissory note will be repaid as an initial sum of [REDACTED] and thereafter of consecutive monthly installments of \$[REDACTED] each on the 30th day of each month commencing the following month of this promissory note and continuing until December 31, 2003 with the balance then owing under this note being paid at that time.
3. Notwithstanding anything contrary in this note at that time, if Payor defaults in the performance of any obligation under this Note, then Oldham & Oldham a/k/a Hahn Loeser & Parks may declare the principal amount owing under this note at that time to be immediately due and payable.
4. All costs, expenses and expenditures, including and without limitation, the complete legal costs incurred by Oldham & Oldham a/k/a Hahn Loeser & Parks in enforcing this promissory note as a result of any default by Payor, will be added to the principal then outstanding and will immediately be paid by Payor.
5. This note will be construed in accordance with and governed by the laws of the State of Florida.
6. This note will ensure to the benefit of and be binding upon the respective heirs, executors, administrators, successors and assigns of Payor and Oldham & Oldham a/k/a Hahn Loeser & Parks.

Signed

Rachel Cook
Rachel Cook (Payor)

9/8/03
September 8, 2003